

RDB Reservations Offices: RDB Building +(252) 502 350 | Kigali City Centre +(252) 576 514

Volcanoes Park Emergency Numbers: Alphonse +(250) 78 877 1633 | Anaclet +(250) 78 844 9008 | Prosper +(250) 78 853 5999





Visiting Remarkable Rwanda's Mountain Gorillas



- 1. Please arrive at the RDB Kinigi Visitor Information Centre by 07h00 on the day of your exciting tracking experience.
- 2. A four-wheel drive (sports utility vehicle) is highly recommended as your preferred mode of transport. RDB does not provide transport. For Tour Operators please go to www.rttarwanda.org.
- 3. Ensure you wear comfortable hiking boots/shoes: bring along a light water-proof jacket and a long sleeved t-shirt just in case it rains and you get a little chilly.
- 4. We suggest you pack a light snack, a soft drink and/or some bottled water.
- 5. Gorillas are prone to human illness, so please always wash your hands before going into the forest. If you have flu, a cough, diarrhoea or a contagious illness you will be courteously requested to stay behind at base camp.
- 6. If you are going to sneeze in the company of the Gorillas, please do so quietly and turn your head away. And please never spit in the forest.
- 7. Stay close to your group especially when near the Gorilla family, and speak softly.
- 8. For your safety and the Gorilla's health, please keep a distance of at least 7 meters. Remember to stay still should a member of the family per chance approach you.

- 9. Although non-aggressive Gorillas are after all wild animals and can occasionally charge. Should this happen, calmly crouch low and avoid eye-contact.
- 10. Flash-photography is definitely not allowed.
- 11. Please verify and double check your Gorilla tracking dates before you leave the RDB desk.
- 12. For safety reasons children under 15 are not allowed to track.
- 13. Please retain your permits with you at all times. Missing/left behind permits will require re-purchase.
- 14. The permit transfer fee from one date to another is 20% and is done 7 days prior to the previous date of visit.
- 15. All visitors must carry their Passports or an Identity document for verification at the Kinigi Visitor Information Centre on the day of registration.

16. Additional services:

Porters: US\$ 10. This is for service provided and is not a tip. Trackers and Guides are paid by the Park – tipping is optional. Traditional stretcher service: US\$ 200

A visit to the Gorillas is an experience of a lifetime: leave just your footprints and take home your memories

